

Policy 2.7: Lost or Stolen Cards

Approved and Adopted by Board of Trustees December 11, 2025

It is the patron's responsibility to notify IADL promptly of a lost or stolen library card. If the loss or theft is not reported, the patron is responsible for all materials charged to the library card. Patrons will be held responsible for lost and damaged item bills accrued prior to the date the loss or theft of the library card is reported. Patrons will not be held responsible for bills accrued after the date on which the loss or theft is reported.

To replace a lost library card, the patron must apply for a new library card and pay a replacement fee of \$3.00.